

TRAINING SOLUTIONS



In the fast-moving environment in which we all operate, learning and development is an important ingredient of any successful organisation.

Well-run businesses thrive. They also tend to have fewer insurance claims or losses and therefore benefit from lower insurance premiums.

This is why we have partnered with Capita Learning & Development, one of the UK's leading providers of training services, to offer you discounted packaged or tailored solutions.

A full directory of courses and programmes is available on request.

CAPITA SERVICES

Capita offers a comprehensive suite of courses addressing every area of business operations, including:

- People skills and communications
- Management and leadership
- Project Management
- Sales & marketing
- Customer service
- Information technology

Courses can be held either at Capita's training facilities in London and Birmingham or at your own premises.

We've negotiated special client discounts on all of Capita's programmes and rates in addition to any other discounts being offered at the time you book:

10% discount on in-house work including a free consultation with a Capita adviser

5% discount on all open courses

INSURANCE TRAINING

Many of our clients have to juggle responsibility for insurance without a detailed understanding of policy covers and wordings.

As your insurance provider, we aim to provide you with all the information that you need.

We'd be pleased to provide in-depth training on any of the following areas either at our or your premises:

- Policy cover, terminology and exclusions
- A review of the insurance market and its mechanics
- Claims management and handling
- Risk management
- Health & safety

Most subjects can be covered in half a day.

Alternatively, we can arrange a programme to suit your needs.

CONTACT US

Just call your Account Manager for a no-obligation appointment on 0845 688 9088.

For full details of policy cover, terms, limits and exceptions, refer to policy wording, a copy of which is available on request.